HEALTH SERVICES COMMISSIONER

(

Melbourne VIC 3000 Australia Telephone: 8601 5222 (administration) Telephone: 8601 5200 (complaints) Toll Free: 1800 136 066 Facsimile: 8601 5219 TTY: 1300 550 275 DX: 210182 Email: hsc@dhs.vic.gov.au www.health.vic.gov.au/hsc/

Level 30, 570 Bourke St

Submission in response to The Chinese Medicine Board of Australia-Consultation Paper- Proposed Mandatory Registration Standard.

DATE: 27 September 2011

Introduction

Thank you for the opportunity of commenting on this important consultation draft paper. The Office of the Health Services Commissioner (HSC) is an impartial alternative health disputes resolution unit which receives and resolves complaints from users of health services with a view to improving the quality of services for everyone. The HSC is a State based independent statutory authority. HSC has jurisdiction over all health service providers whether they are registered or not.

I have reviewed the Chinese Board of Australia Consultation Paper – Proposed Mandatory Registration Standards.

The standards are comprehensive, clear, well expressed and unequivocal. I agree with the timeframes, the approach and it is consistent with other Board Standards.

I do not have anything further to suggest for this standard.

Please do not hesitate to contact me if you wish to discuss further on 8601 5216.

Rec: sur

Beth Wilson Health Services Commissioner

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